



UNDERSTANDING YOUR BILL

Have you ever wondered what exactly is included in your bill? Here is a guide of what is on your YVEA Small General Service bill. If you are on a different rate, your bill may look slightly different, but hopefully you will find most of these explanations useful.

WHAT IS ON MY BILL?

- 1 YVEA Information:** Here are our addresses, office hours, drop box locations, and phone numbers, should you need to contact us.
- 2 Member Information:** Here you will find the name(s) on your account. Please make sure you keep your mailing information up to date. And should you leave YVEA, make sure we always have an updated address for your future Capital Credits.
- 3 KWH Usage History:** This is a 13-month overview of your electricity usage. This graph is helpful in identifying trends in your usage and evaluate the amount of energy you are using during specific months and time of year. More detailed graphics and historical data can be viewed online using your SmartHub account. Visit <https://yvea.smarthub.coop/Login.html#>
- 4 Account Number:** This is where your YVEA account number is located. You may need this for service requests, paying your bill over the phone, member programs, and youth scholarship opportunities.
- 5 Service Address:** This is the location where you receive YVEA service. It may be different than the billing address.
- 6 Reading Date and Meter Readings:** The numbers on your meter show how many kilowatt hours (kWh) you used during a billing cycle. This determines how much you will be billed. Reading dates show beginning and ending dates when your meter was read. There are typically 30 days between meter readings, but can vary based on your billing cycle.
- 7 Meter Number:** The meter number assigned by YVEA to each meter. Accounts are meter specific, and each meter would have their own account number and receive a separate bill.
- 8 KWH Used:** This shows you how many kWh you used, based on your meter reading.
- 9 Rate Schedule/Reference:** This is the service category your service falls under and determines the rate you pay for each kWh used.
- 10 Payment Activity:** This shows what your previous bill was, when you paid your bill, and any billing adjustments.
- 11 Current Bill Information:** Here is an explanation of many of the lines you may see in this section:
 - a. **Electric** – This is your current rate X kWh used.
 - b. **System Access Cost** – The System Access Cost covers some of the fixed costs that come directly from serving an individual member, regardless of how much electricity is used. These costs include the cost of the meter, wire and other equipment used to deliver electricity to the home or business, as well as billing expenses such as bill preparation and postage

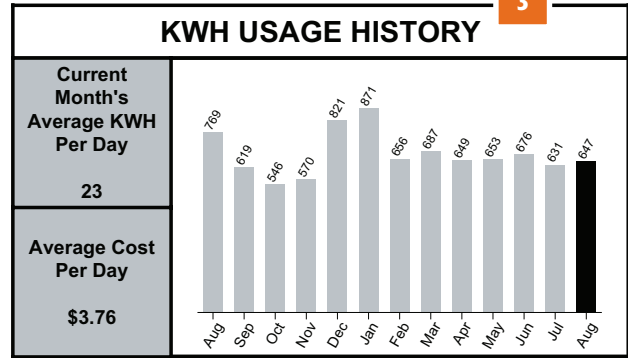
YNNN
790002004



Yampa Valley Electric Assn., Inc.
2211 Elk River Road
Steamboat Springs CO 80487



Craig Office: 970-824-6593
Steamboat Springs Office: 970-879-1160
Toll Free: 888-873-9832
Payment by Phone: 970-871-2260



2 SAMANTHA SMITHINGTON
123 OLD COUNTY RD
THIS TOWN CO 81639

5 1098
C-4

1 If you have any questions regarding this statement, please call your nearest YVEA office listed on this notice.
YVEA OFFICE HOURS - 7AM to 4PM, Monday through Friday (excluding holidays)
PAYMENT DROP BOXES are located in both the Craig and Steamboat Springs City Market and the Hayden Mercantile grocery stores.
TO REPORT AN OUTAGE - check your fuses first. Find out if your neighbor's power is also off. Call your nearest YVEA office listed on this notice.



4	Account No.	5 Service Address		Map Location	6 Service From	To	Days
	123456789	123 OLD COUNTY RD		22222222	07/19/2022	08/16/2022	28
7	Meter Number	Pres Read	Prev Read	8 Mt	9 KWH Used	Rate Schedule/Reference	
	99999	37884	37237	1.00	647	01/SMALL GENERAL SERVICE	
10	Activity Since Last Bill		\$ Amount	11 Current Bill Information		\$ Amount	
	Previous Balance		140.00	ELECTRIC (0.10192/kWh)		65.94	
	Last Payment 08/06/2022		-140.00	SYSTEM ACCESS COST		39.25	
	Other Adjustments		0.00	XCEL POWER COST ADJUSTMENT (0.02/kWh)		12.94	
	Balance Prior To Billing		0.00	THIS TOWN FRANCHISE FEE		3.54	
				THIS TOWN CITY TAX		6.08	
				OPERATION ROUNDUP (YTD 3.46)		0.25	
				TOTAL CURRENT BILL		128.00	
12 Are you set up on SmartHub? Please visit our website www.yvea.com/smarthub-setup for more information on managing your YVEA account and signing up for outage notifications, billing updates and usage alerts.				Billing Date		08/18/2022	
				Due Date		09/01/2022	
				Net Due		128.00	

Retain this copy for your records.

c. **Xcel Power Cost Adjustment** – The Xcel Power Cost Adjustment (PCA) are costs charged to YVEA by XCEL. They can frequently fluctuate in response to market pricing conditions. Instead of changing our members' base rates throughout the year in response to these dips and rises, the differences are reflected in the PCA line item on your bill, which can be a positive or negative rate.

d. **Additional taxes, fees, and charges** – Depending on where you receive service, you may see county and city taxes here. Additionally, City of Steamboat residents will see a Franchise

Fee, while City of Craig residents sees an OCC charge, which is Craig's version of a Franchise Fee. A Franchise Fee is what we pay the cities to have our infrastructure in the cities. You may also see Rebates, Green Choice, Operation Round Up, or any other programs you may be enrolled in.

12 On Bill Message – Here we put notices about Annual Meetings, energy saving tips, SmartHub tips, rate notices, disconnect notices, late payments, and many other useful notifications for members.